

Your Team for Implementing Process Management

Penetrating Project Rollout



Skill Matrix

	Multiplier Skills	Tandem Partner Skills
Communicative / conclusive	3	3
Project management	2	0 - 1
Connected within the company	2	1
Knows the entire company	2	1 [Department]
Knows certain flows within the company	2	2
Understands processes [recognizes them, lists them]	2 - 3	1 - 2
BPMN knowledge (see 6 W's)	2 - 3	1 - 2
Can hold workshop for process mapping	2 - 3	0 - 1

0 = no knowledge
1 = basic knowledge
(can perform this task under certain circumstances)
2 = advanced knowledge
(can implement this task)
3 = expert knowledge
(can teach this task)

	Multiplier Skills	Employee
Communicative / conclusive	3	
Project management	2	
Connected within the company	2	
Knows the entire company	2	
Knows certain flows within the company	2	
Understands processes [recognizes them, lists them]	2 - 3	
BPMN knowledge (see 6 W's)	2 - 3	
Can hold workshop for process mapping	2 - 3	

	Tandem Partner Skills	Employee
Communicative / conclusive	3	
Project management	0 - 1	
Connected within the company	1	
Knows the entire company	1 [Department]	
Knows certain flows within the company	2	
Understands processes [recognizes them, lists them]	1 - 2	
BPMN knowledge (see 6 W's)	1 - 2	
Can hold workshop for process mapping	0 - 1	

0 = no knowledge
1 = basic knowledge
(can perform this task under certain circumstances)
2 = advanced knowledge
(can implement this task)
3 = expert knowledge
(can teach this task)