Your Team for Implementing Process Management

Penetrating Project Rollout

OVERLOAD

Lots of people involved in a short space of time and have to suddenly deal with the unknown topic of process management.

- Unclear how to proceed
- Scared of changes and improvement



Danger that employees will reject project

BEST PRACTICE

Multipliers added to gradually and knowledge transferred.

- Flows are easy to understand
- Employees are convinced of the benefits



UNDERLOAD

promote it within the company.

Minimal focus

Project aims will be met

Those selected to be part of the project barely

FIASCO

Too few people assigned to quickly rollout process management as a "quick fix".

- Haphazard planning
- Frustration thanks to mammoth tasks and lack of support



Increased frustration due to lack of progress

> Risk that hidden aims will not be met and the project will drop of

Basically a given that the project will fail

Time

Skill Matrix	Multiplier Skills	Tandem Partner Skills
Communicative / conclusive	3	3
Project management	2	0 - 1
Connected within the company	2	1
Knows the entire company	2	1 [Department]
Knows certain flows within the company	2	2
Understands processes [recognizes them, lists them]	2 - 3	1 - 2
BPMN knowledge (see 6 W's)	2 - 3	1 - 2
Can hold workshop for process mapping	2 - 3	0 - 1

- 0 = no knowlegde
- 1 = basic knowledge (can perform this task under certain circumnstances)
- 2 = advanced knowledge (can implement this task)
- 3 = expert knowledge (can teach this task)





	Multiplier Skills	Employee
Communicative / conclusive	3	
Project management	2	
Connected within the company	2	
Knows the entire company	2	
Knows certain flows within the company	2	
Understands processes [recognizes them, lists them]	2 - 3	
BPMN knowledge (see 6 W's)	2 - 3	
Can hold workshop for process mapping	2 - 3	

	Tandem Partner Skills	Employee
Communicative / conclusive	3	
Project management	0 - 1	
Connected within the company	1	
Knows the entire company	1 [Department]	
Knows certain flows within the company	2	
Understands processes [recognizes them, lists them]	1 - 2	
BPMN knowledge (see 6 W's)	1 - 2	
Can hold workshop for process mapping	0 - 1	

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