

Next Generation BPM. For People. Like You.

Overview of MID: This is Us

We are a medium-sized IT company who specialize in the areas of processes, Enterprise Architecture, data, system development and software development. We are highly-skilled specialists who are passionate experts at what we do. We aim to give your company the sustainable tools it needs for a successful digital and efficient business model.



> 40
years of experience in
the IT industry



150
employees



2
locations in
Nuremberg &
Bern



1,250
successful
projects



> 330
satisfied customers trust
in us



bpanda



Productivity at Lightning
Speed



Linked Throughout the
Company

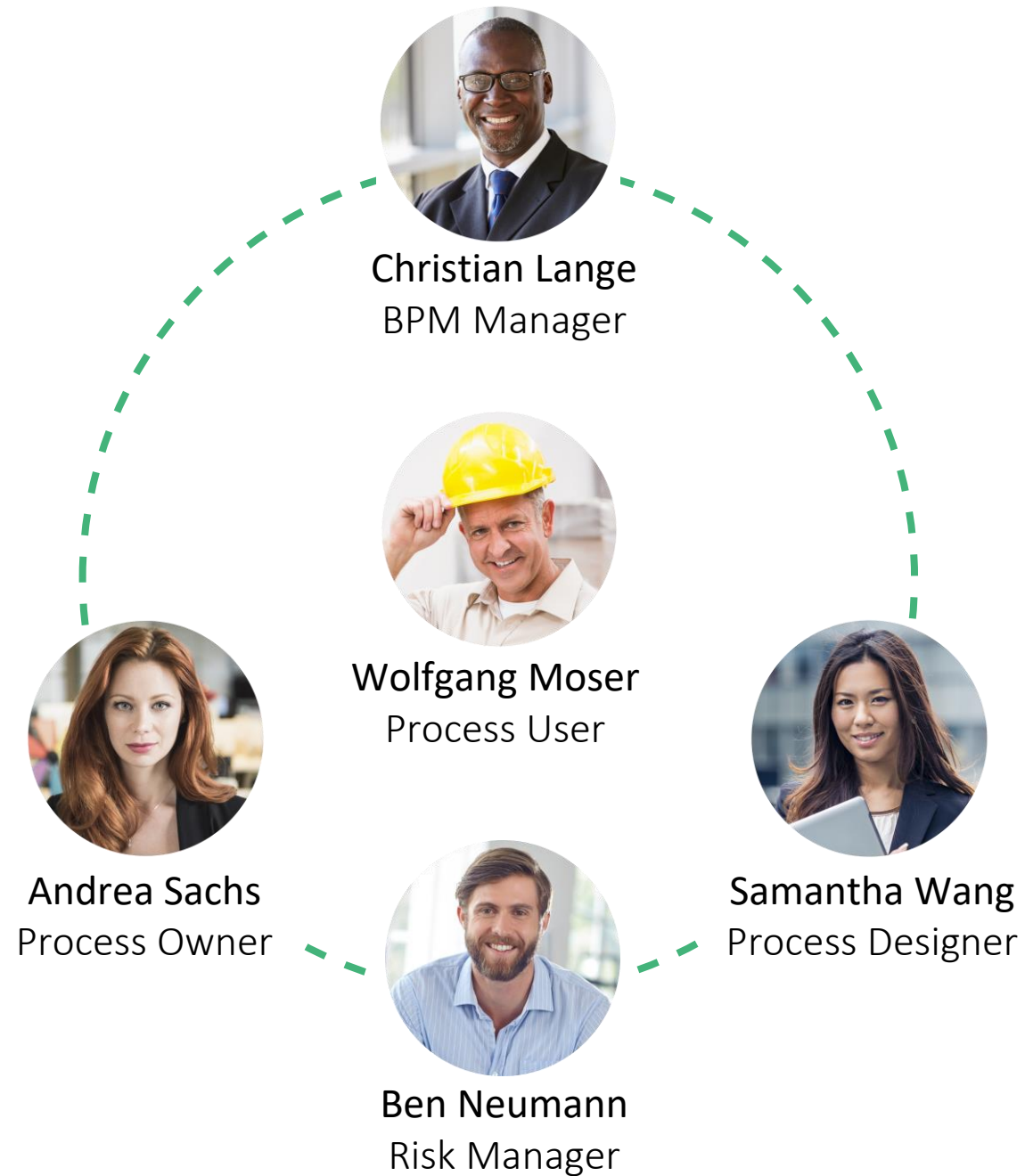


Ready to Act at Any Time



Extremely Flexible

Target Users



Benefits



Process User

- Require minimal time to find and understand information
- Get answers to process-related questions, without having to directly find and contact the owner



Process Owner

- Provide employees process knowledge in a reliable manner
- Lightweight and transparent feedback channel for continuous process improvement



Process Designer

- Simple, integrated modeling options allow quick documentation, e.g. in workshops
- Accelerate improvements to process by allowing direct feedback to the process



Risk Manager

- Authentic operation of ICS
- Structured overview of all risk analyses
- Provide employees with reliable information about evaluated risks and chances

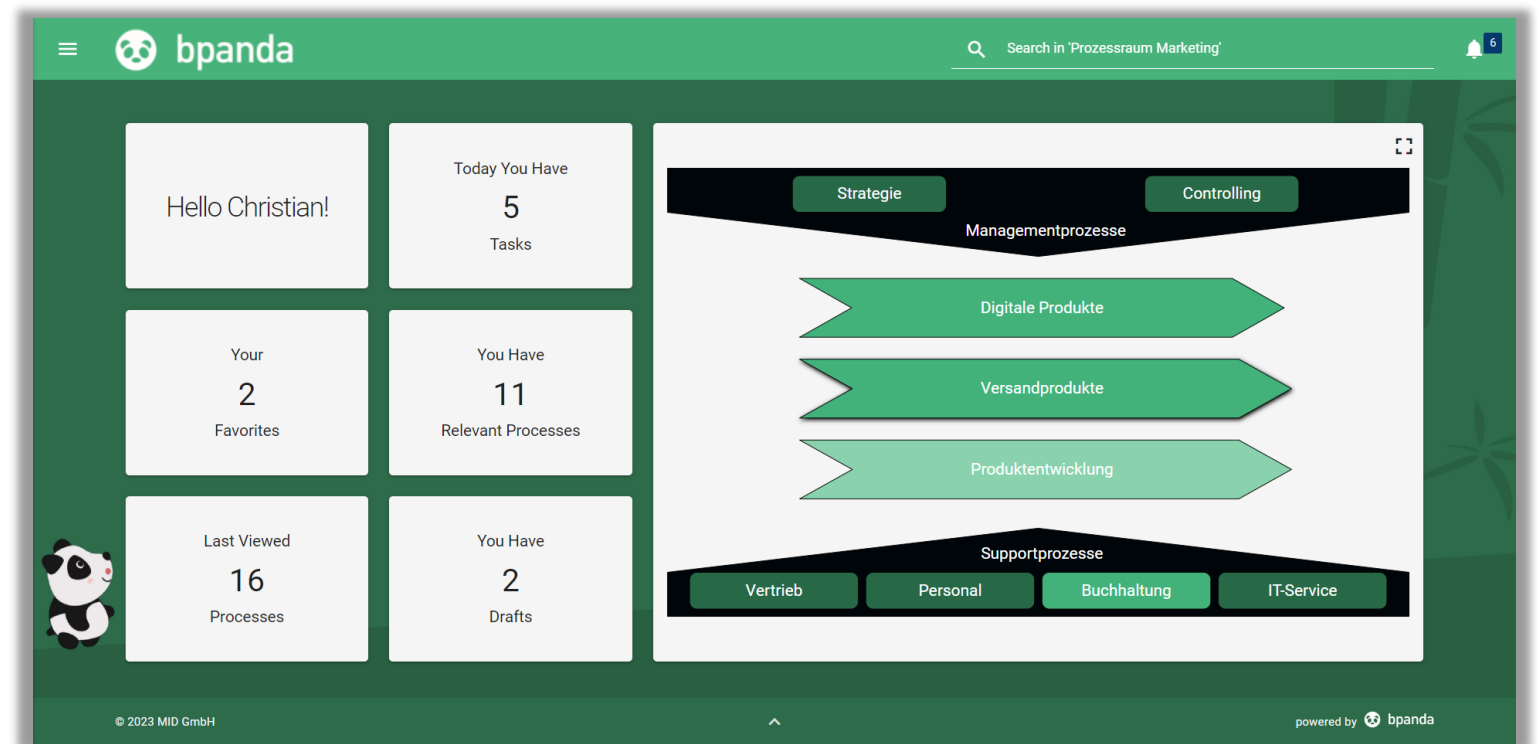


BPM Manager

- Clearly communicate process relationships in the process landscape and make the landscape easily accessible
- High user acceptance due to the modern and simple design brings processes to life

Start Page

- Search for processes in your process space; available on any Bpanda page
- Graphic access to processes via the process map
- Personalized welcome with Favorites, My Processes, Last Viewed Processes etc.



Notifications

- Processes and reviews can be subscribed to to get updates on new activities
- Real time notifications

The image displays two overlapping screenshots of the bpanda web application interface.

The top screenshot shows the 'Notifications' page. The header is green with the bpanda logo and a search bar. Below the header, the page title is 'Notifications'. A list of notifications is shown, each with a user icon, a message, and a timestamp. The notifications include:

- You are now process collaborator of the process 'Procurement'. (2 days ago)
- You have been assigned the role 'Deputy' for the organizational unit 'Order Management'. (2 days ago)
- You are no longer process owner of the process 'Invoice processing (external)'. (22 days ago)
- You are now process owner of the process 'Order Signing'. (24 days ago)
- Jürgen Schreiber replied to the question 'Rejection of data protection regulation?'. (7 months ago)
- Jürgen Schreiber replied to the question 'Rejection of data protection regulation?'. (7 months ago)

The bottom screenshot shows the 'Shipping' process overview page. The header is green with the bpanda logo and a search bar. Below the header, the page title is 'Shipping'. The page includes a version number 'Version 1.0.0 - Valid 08/27/2018-08/31/2023' and a navigation bar with tabs: OVERVIEW, LIST, GUIDE, and Q&A. A diagram of the shipping process is displayed. At the bottom right, there is a red box highlighting the star, bell, and menu icons.

Process Page

- Shows personalized information, such as description texts, attachments, process owners and more
- Full screen view of the BPMN diagram
- Access to alternative representations of the process, such as the guide or list

bpanda

Search in 'aMIDzon Processes DEMO (en)'

10

Home > aMIDzon Processes DEMO (en) > Physical Products

Order Processing

Version 1.0.0 - Valid 08/27/2018–08/31/2023

OVERVIEW LIST GUIDE Q&A

The order processing involves several departments: Order Management, Merchandise Management, and Customer Management. If the item is in stock, order management is able to handle the process on its own. If the item is not in stock, the two other departments need to be involved.

[SHOW MORE](#)

Attachments

New attachment

[Graphic of order processing](#)
.pdf, 126.7 KB, 08/27/2018

[Guidelines for order processing](#)
.docx, 16.8 KB, 08/27/2018

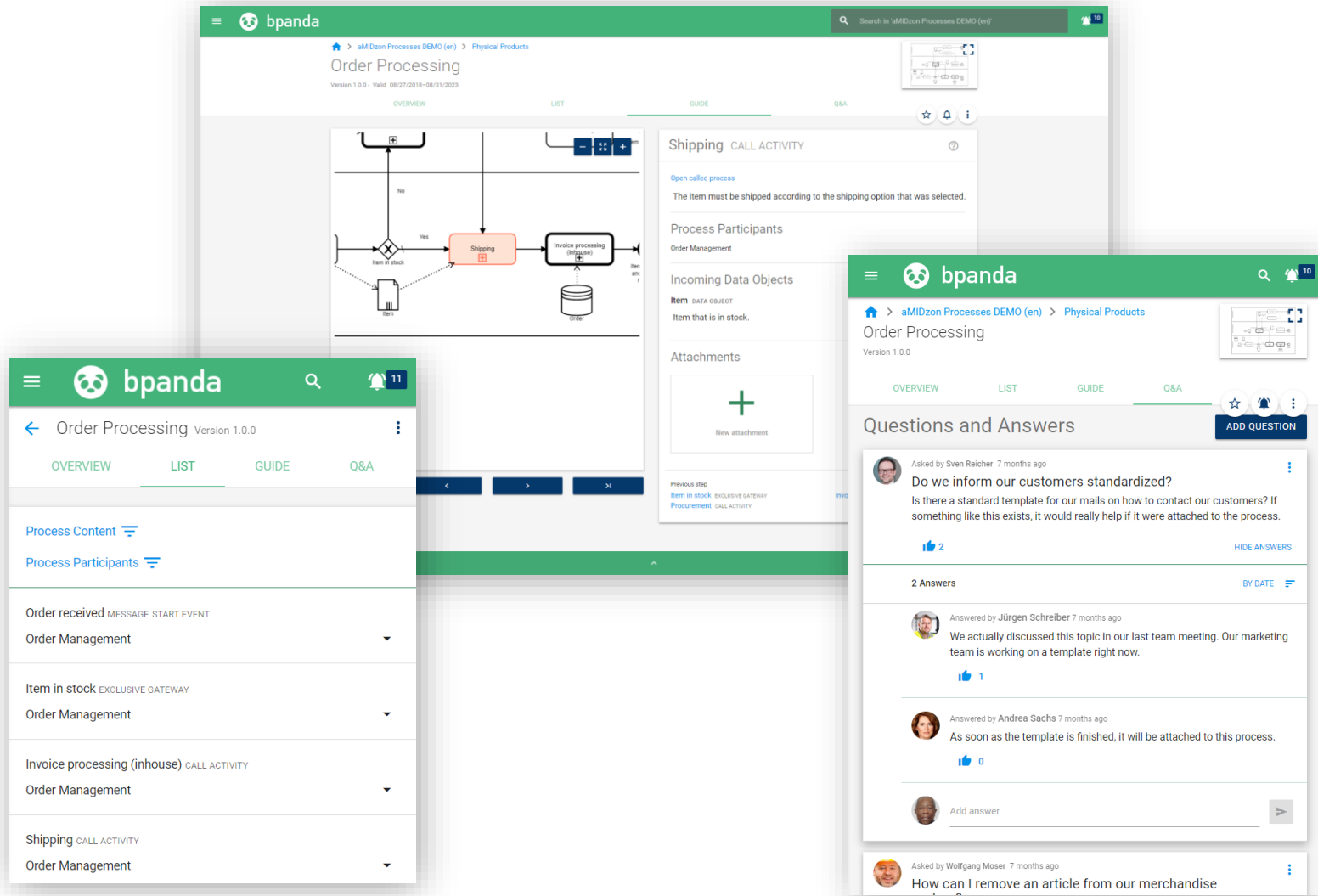
[Order processing - An introduction](#)
08/27/2018

Process Owners

Christian Lange

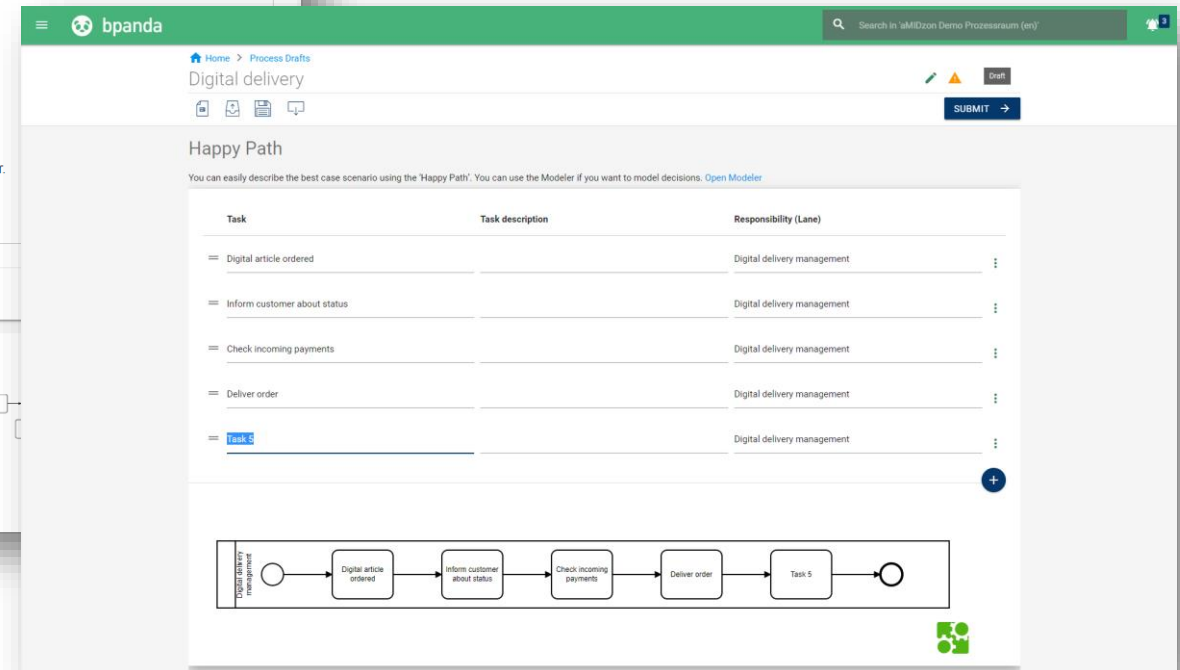
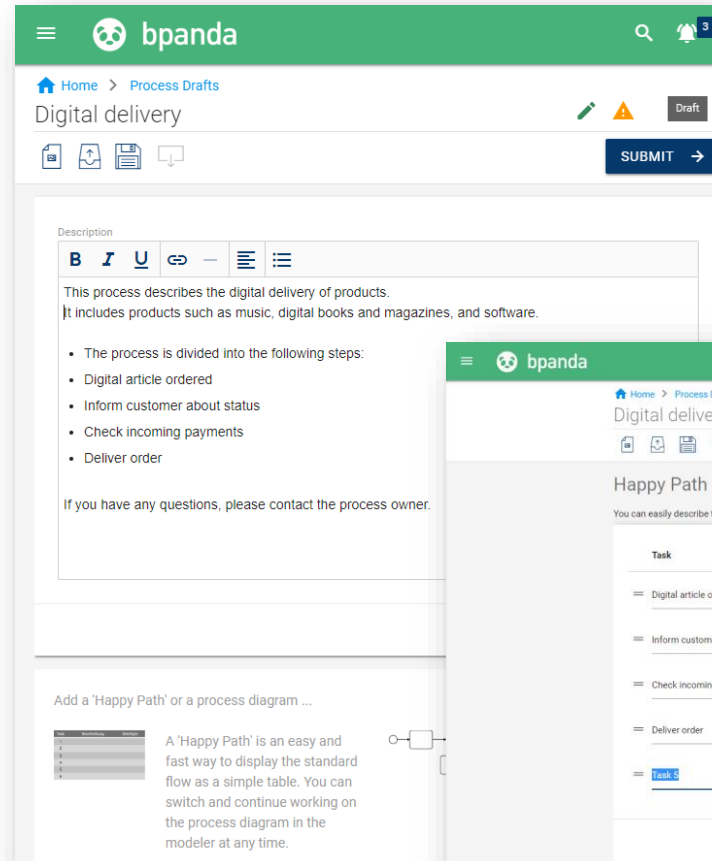
Process Page, Guide, List, Q&A

- Guide: Step-by-step navigation through your process
- List: Process converted into a list; suited for smaller screens e.g. cell phones
- Q&A: Knowledge from various users directly at the process; all questions and answers in one place



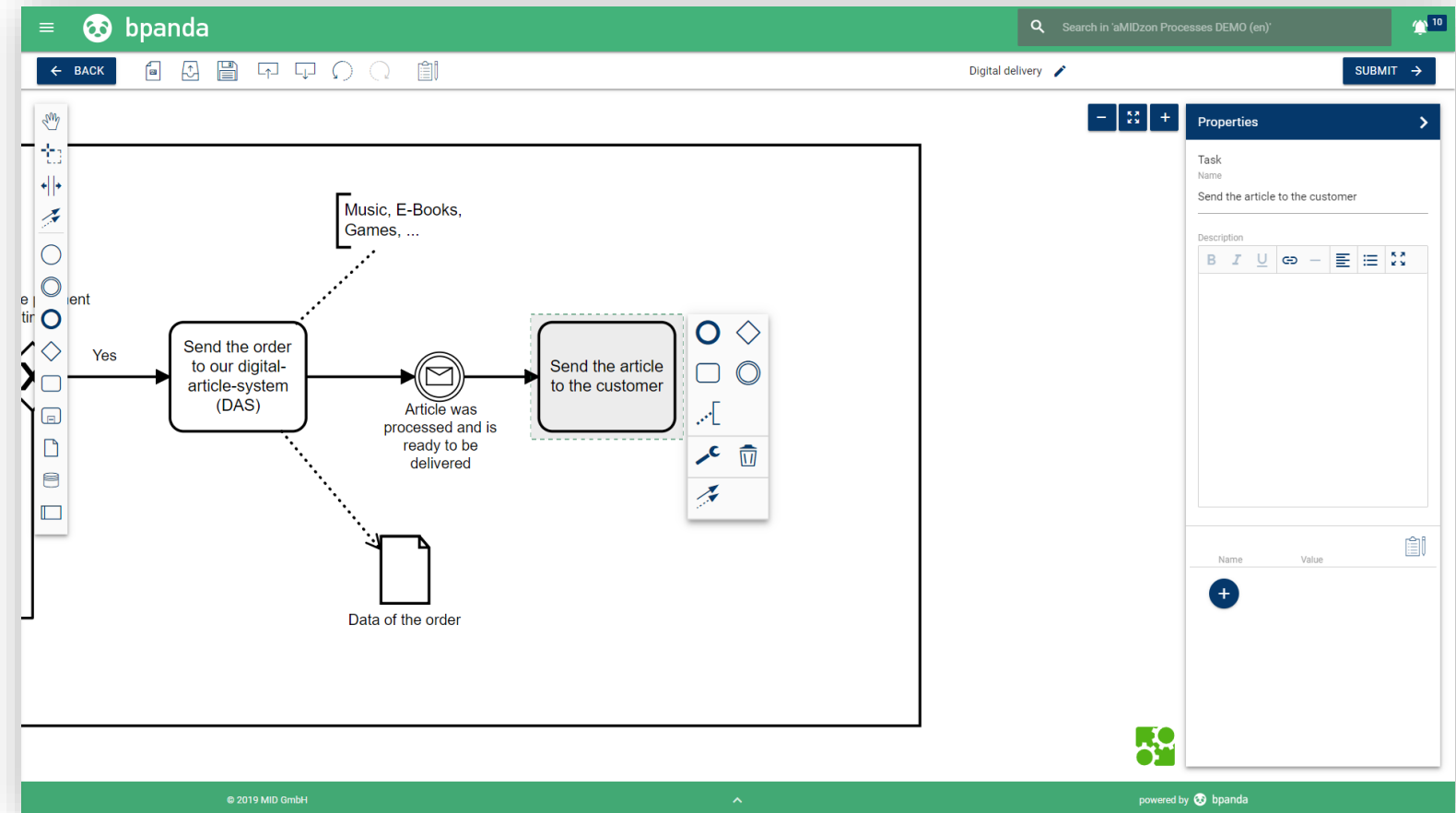
Document Processes

- Process descriptions in text form suffice for the first draft
- Simple "modeling" of the processes via the list in the Happy Path Editor



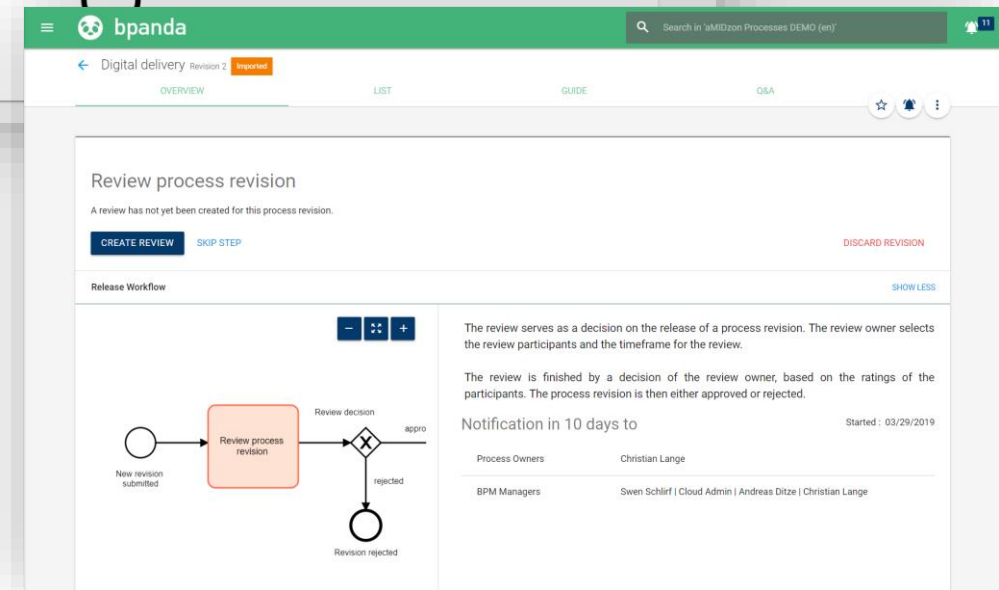
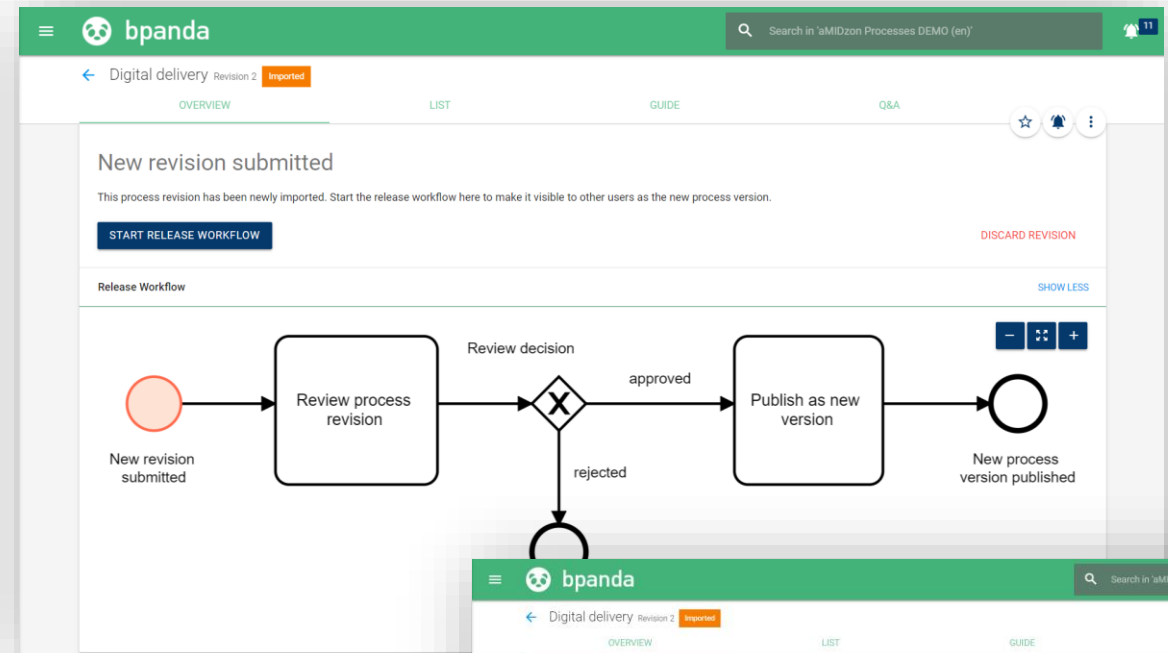
Modeling

- Easy-to-use process modeling with BPMN 2.0 standard in your browser
- Import & export of BPMN XML files



Release Workflow

- Imported processes can be reviewed and published afterwards
- Customizable release flow for your needs



Review

- Integrate your stakeholders into the release flow
- Published ratings give insight into participants' opinions
- Collaboration, independent of time and place
- Easy management of multiple reviews

The screenshot displays the bpanda 'Reviews' interface. The top navigation bar includes the bpanda logo, a search bar, and a notification bell. The main header shows the current review: 'Review of 'Invoice processing (inhouse)' Revision 4', with a validity period of '08/27/2018 - 08/31/2023'. Below this, there are three tabs: '1. OVERVIEW', '2. GIVE FEEDBACK' (which is active), and '3. RATING'.

The central part of the interface features a BPMN diagram of the 'Invoice processing (inhouse)' process. The diagram includes a 'Register' event, a 'Send list by mail to HQ' task (highlighted with a red exclamation mark), a 'Last day of work in the month' timer event, a 'Voice number will be manually entered into the register' task, a 'Decision' diamond (also with a red exclamation mark), and an 'All orders were entered' event. The process ends with an 'Invoices handled' event.

On the right side, there is a section titled 'Send list by mail to HQ' with a 'Add Label' and 'Add Comment' input field. Below this, two suggestions are listed:

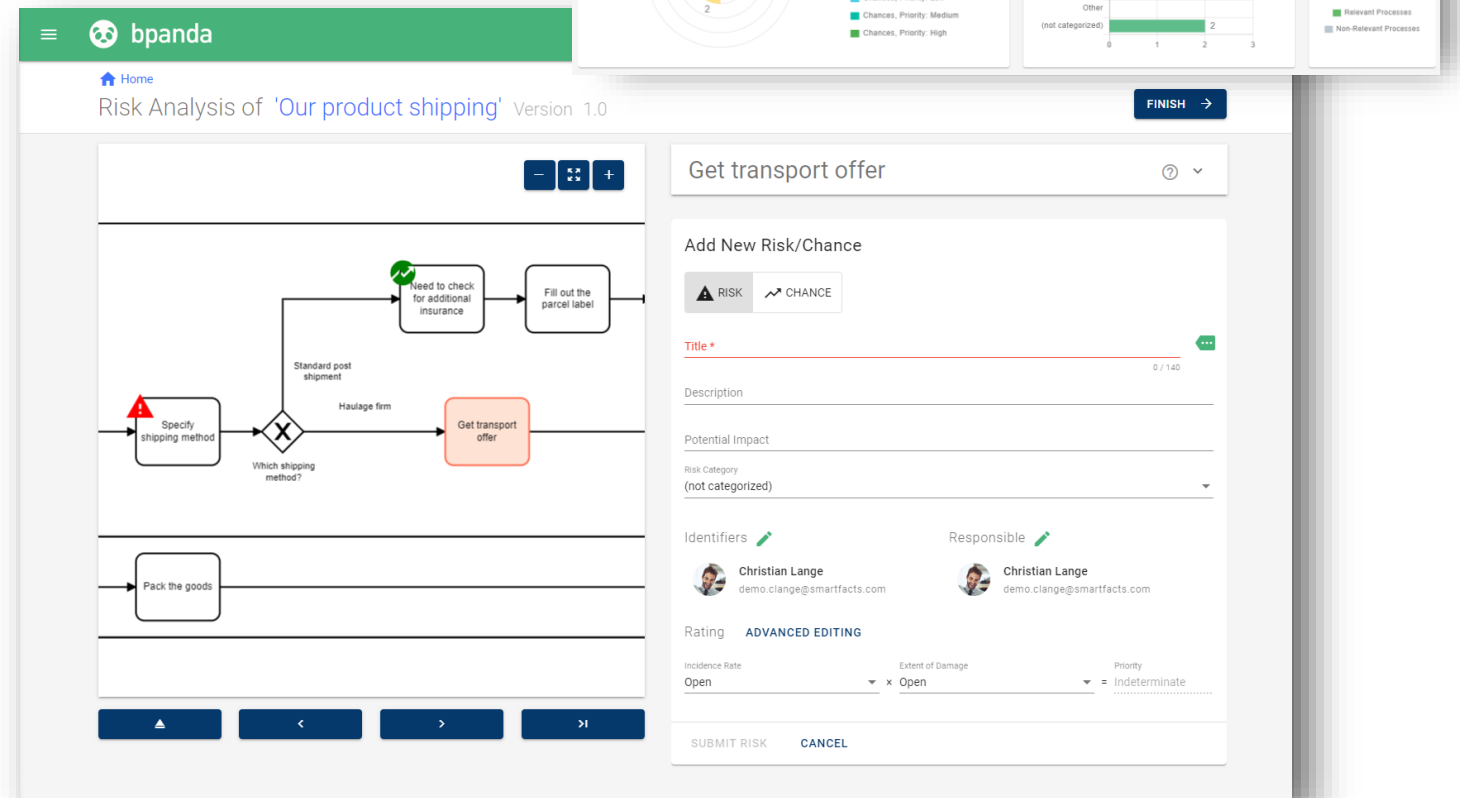
- Suggestion:** Is there a possibility to automate this task? (Created by Sven Reicher 7 months ago) [ANSWER NOW](#)
- Suggestion:** This task is processed manually (Created by Samantha Wang 7 months ago) [ANSWER NOW](#)

At the bottom, there is a 'Reviews' table with the following data:

Review Title	Revision	Days remaining	Ratings	Progress
Invoice processing (inhouse)	Revision 4	1616	2 ratings 1 not approved 1 conditionally approved 0 approved	67% progress 3 participants 0 only given feedback 2 have rated
Procurement	Revision 1	1616 I am Owner, Participant	1 ratings 0 not approved 1 conditionally approved 0 approved	20% progress 5 participants 0 only given feedback 1 have rated
Treatment of non-payers	Revision 2	1616	1 ratings 0 not approved 0 conditionally approved 1 approved	100% progress 1 participants 0 only given feedback 1 have rated

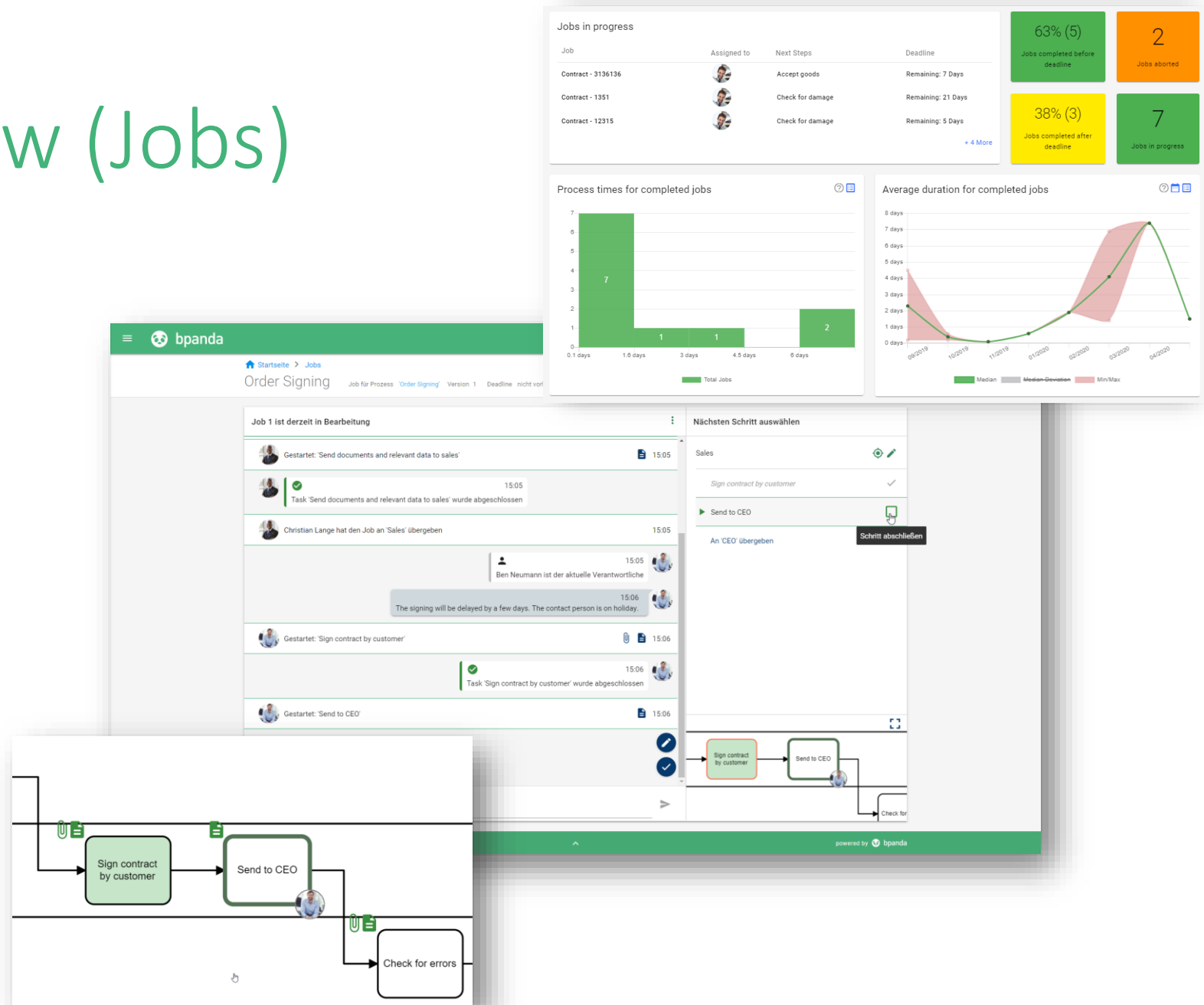
Risk Management

- Create risks and chances for the process and its steps
- Create risk checks
- Define risk and chance templates for reuse
- Release risk analysis for all Bpanda users
- All key indicators at a glance using the central dashboard



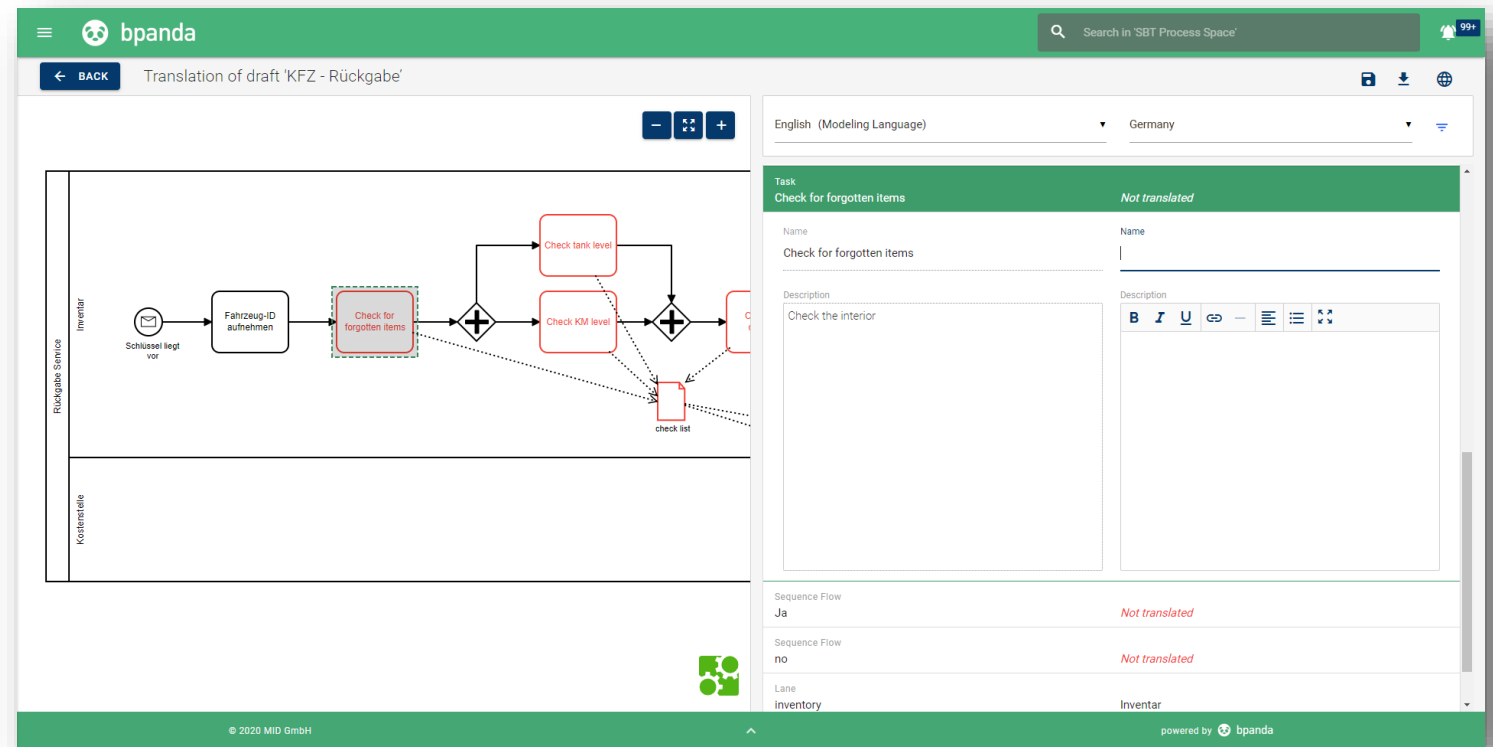
Human Workflow (Jobs)

- Bring structured and transparent processes to life using process documentation
- One platform for communication and coordination within different teams
- Add or remove steps from processes, depending on how they are actually carried out
- Analyze and optimize all jobs within a process



Multi-Language Capabilities

- Translate processes and process maps into English, French, Spanish, Italian etc.
- You no longer need to model processes and process maps for each language
- Implement multi-lingual reviews of one process



My Tasks

- Clear personalized summary of pending tasks
- Pending tasks visible directly on the start page
- Never miss another deadline
- Tasks for relevant reviews, process versions to expire, workflow for release of process versions, Jobs and Q&A

Hello Christian!

Today You Have
5
Tasks

bpanda

Home

My Tasks

FILTER

My tasks only

Marked (1)

Answer the question 'Durchbruch in der Schnick-Schnack-Schnuck-Forschung?' about the process 'Our product shipping'

Today (2)

End process review 'Noch ein Review Test Mail'

Overdue

Do the job 'BWM Teile - 2020'

Overdue

This week (1)

Do the job 'BWM - Reifen 18 Zoll'

Remaining: 1 Day

Later (4)

The job 'Unser Produktversand le test' can be taken

Answer the question 'Durchbruch in der Schnick-Schnack-Schnuck-Forschung?' about the process 'Our product shipping'

Answer the question 'neue Frage KST' about the process 'einen neuen Prozess erstellen'


Do the job 'MID Versand'

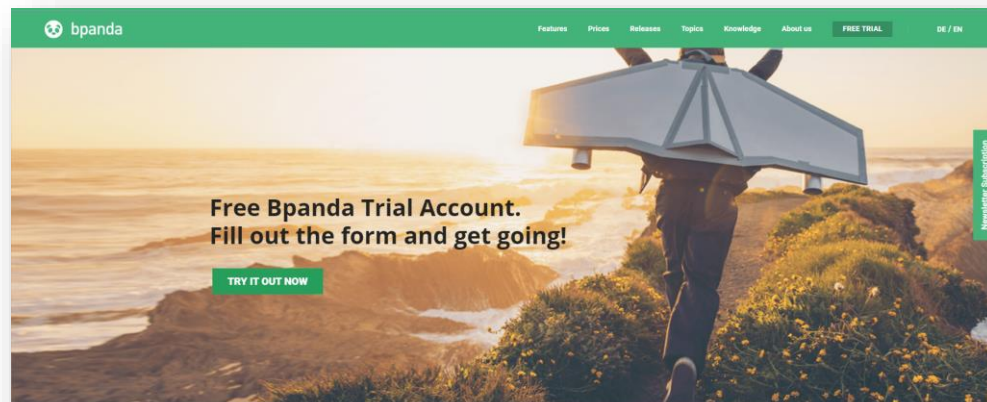
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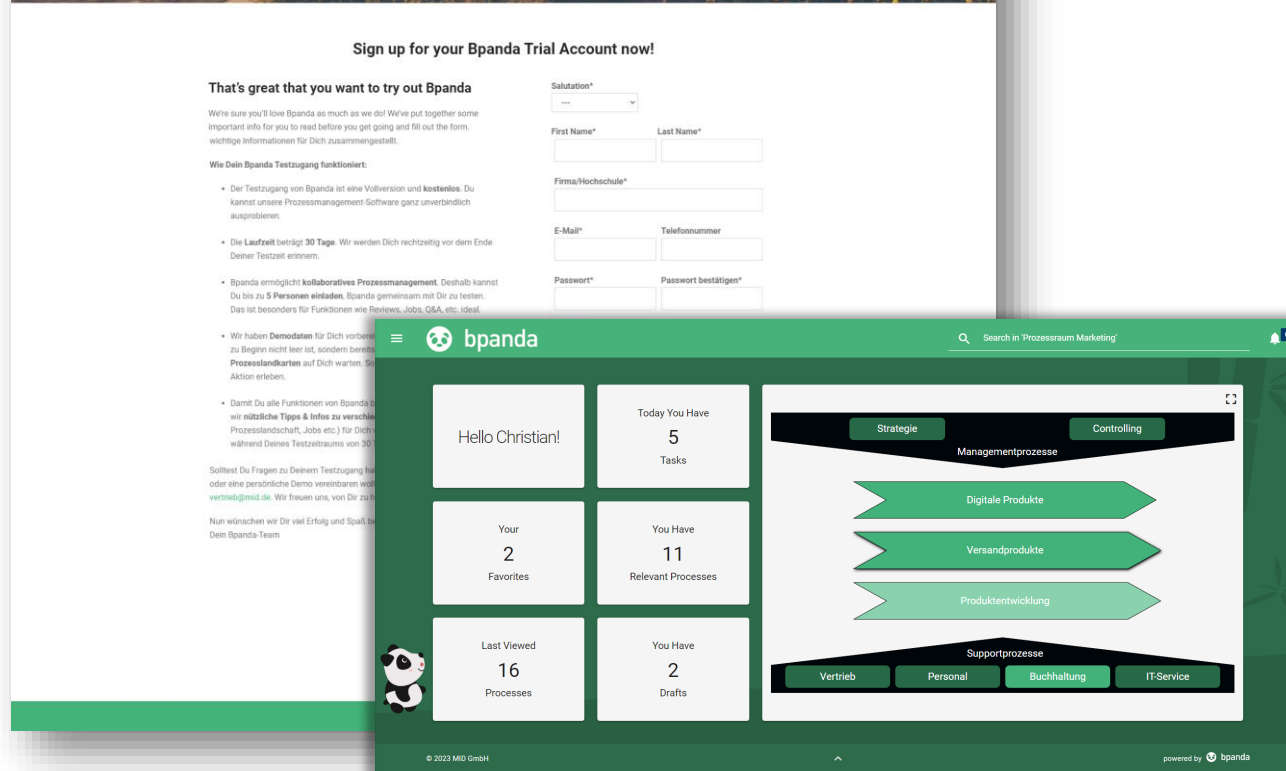
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Bpanda Trial

- 30 days
- Full range of functions
- With up to 5 people
- Invaluable additional material (video & download)



www.bpanda.com

www.mid.de



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