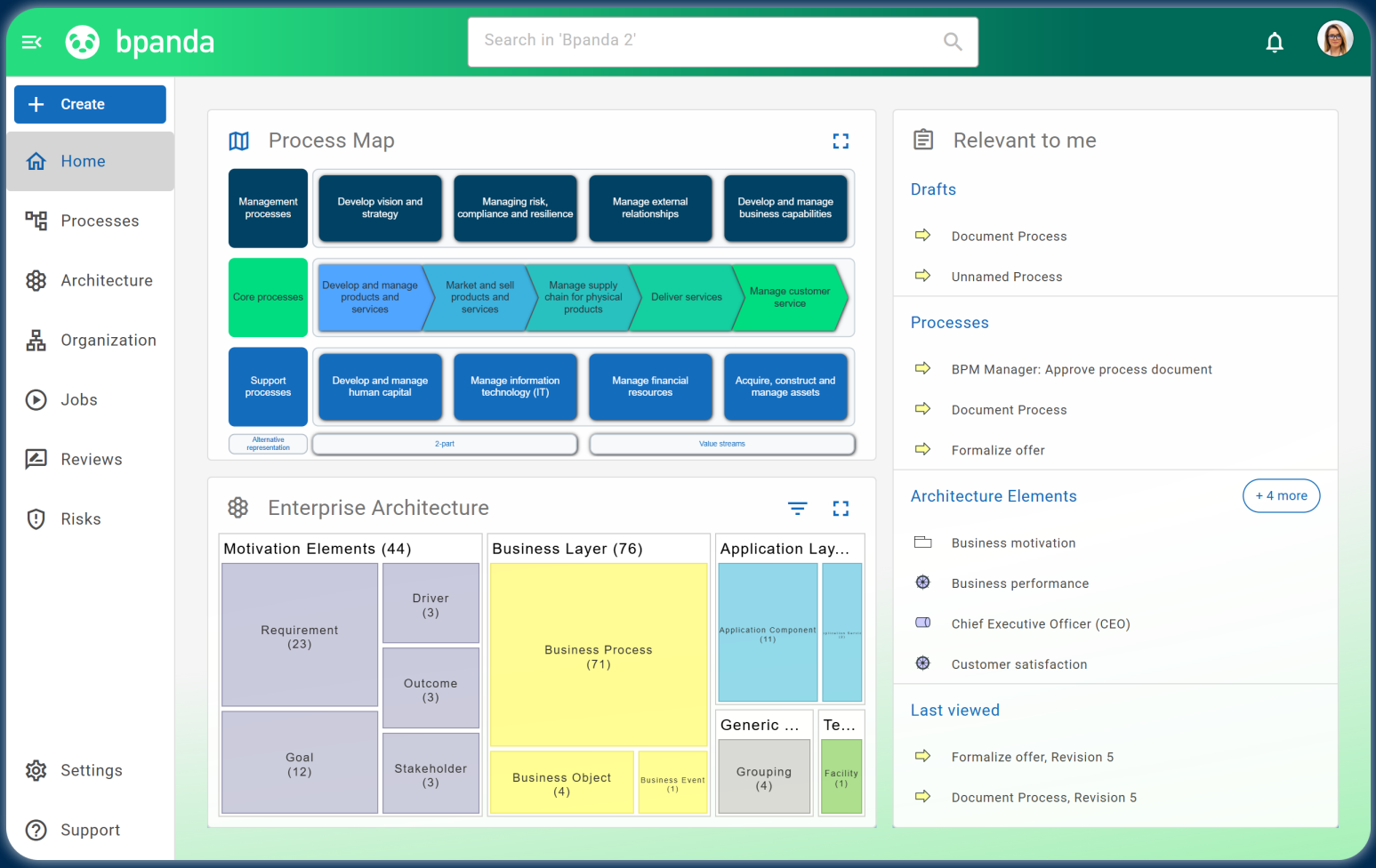


bpanda

Everything you need to know about Bpanda: features, plans, roles, security and operations. To read, review and share.

100,000+
users worldwide

BPMN 2.0 & ArchiMate®
standardized

ISO 9001 & TISAX
certified

Made in Germany
from code to hosting

Inhalt

01	This is Bpanda	1
02	Process management	2
03	Collaboration and knowledge	3
04	Risk and quality management	4
05	Enterprise architecture and strategy	5
06	Roles and permissions	6
07	Plans and licensing	7
08	Security and operations	8
09	Integration and API	9
10	Onboarding, services and contact	10

01 This is Bpanda

Business, process, architecture – in one platform.

Documenting business processes is one thing. Understanding how they relate to goals, IT systems and responsibilities is another. Bpanda brings both together: process management and enterprise architecture management in one web-based platform, standardized on BPMN 2.0 and ArchiMate® and easy to use for everyone in the company, not just modeling experts. That's how documentation becomes a basis for decisions.

Easy for everyone
Three ways to capture processes, from text descriptions to the full Modeler.

Ready to go
Fully web-based. No installation, no plug-ins, no server. Just get started.

Made in Germany
Developed in Nuremberg, hosted in German data centers.

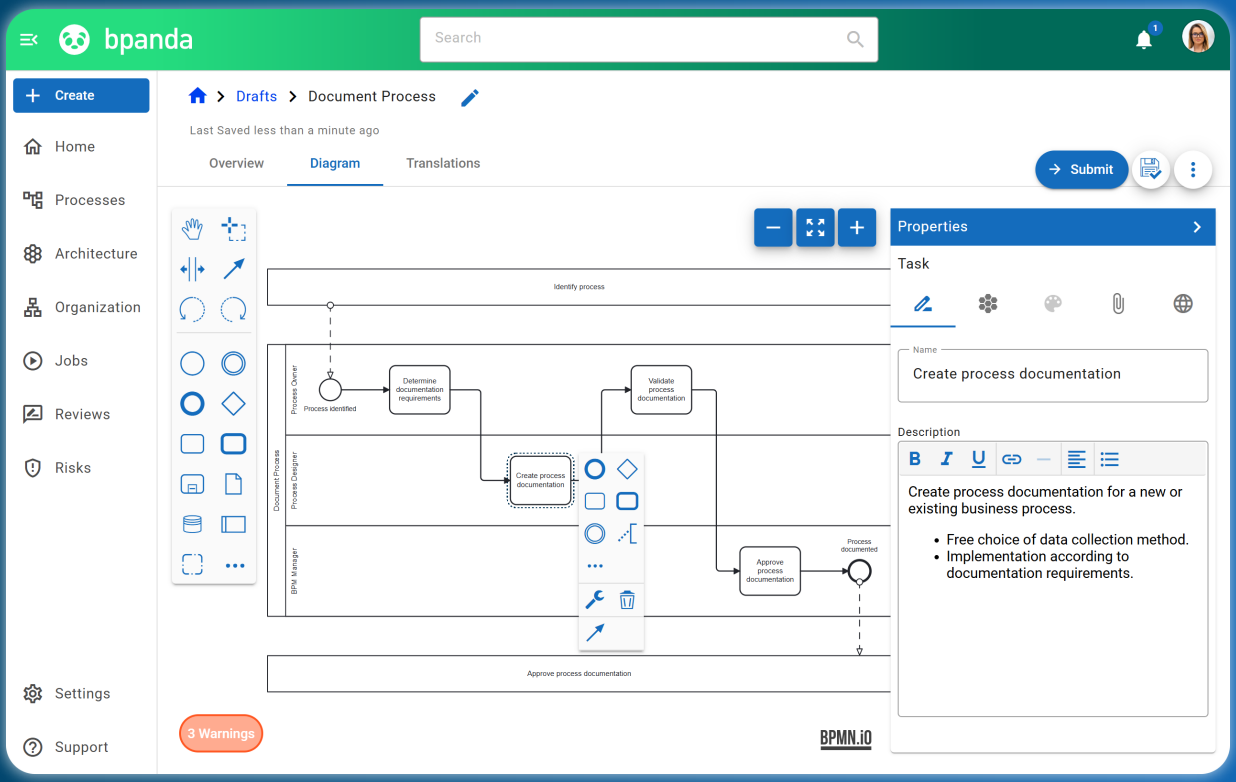
02 Process management

Capture, find and understand processes – no prior knowledge needed.

Three ways to capture processes

Bpanda is fully BPMN 2.0 compliant and still easy for everyone to use. Each person decides how deep they want to go into process modeling. The result is always a BPMN 2.0 compliant process.

- Text-based process description for a quick start without notation knowledge
- Happy Path editor automatically creates a BPMN model from table entries
- Modeler with all BPMN 2.0 elements for complex workflows



Navigating the process landscape

- Process Map as a graphical entry point to all of the company's processes
- Process Overview with description, attachments, owners and versions
- Guide that walks you through every process step by step
- Organizational structure with units, roles and responsibilities, linked to the processes
- Manage processes as a central dashboard for bulk actions and filters

More features

- Custom modeling guidelines and automatic BPMN validation
- Templates for recurring workflows, subprocesses via call activities
- BPMN import and export, plus PDF printing
- Multilingual content with AI-powered translation

03 Collaboration and knowledge

Documentation alone changes nothing. In Bpanda, everyone takes part.

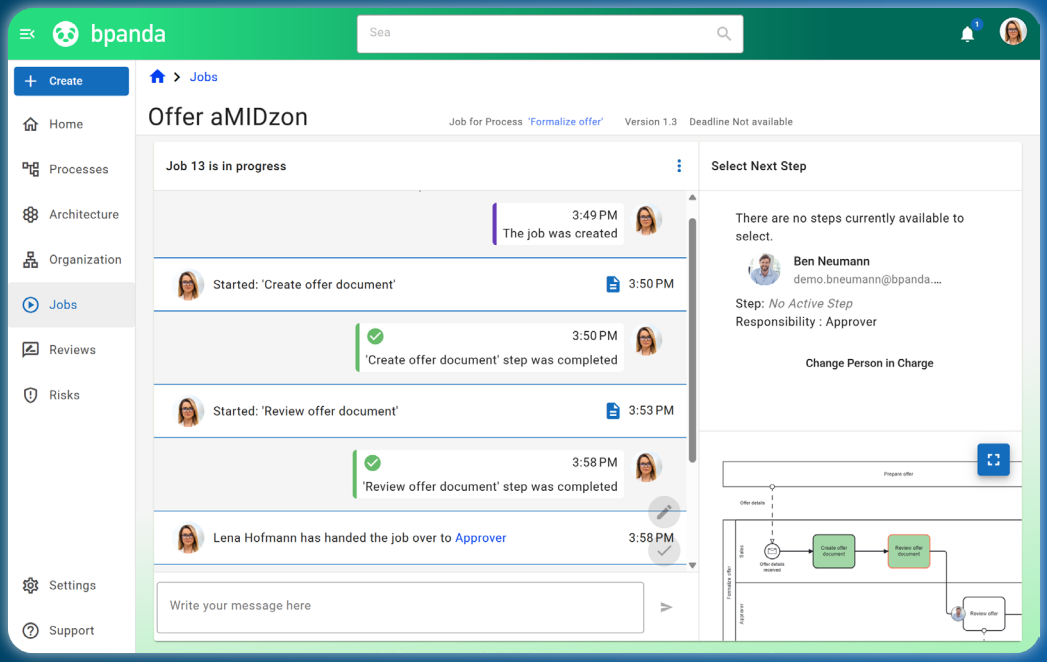
Process management rarely fails because of the method. It fails because no one uses the processes after the rollout. That's why Bpanda involves everyone – from the first draft to everyday use.

Shared drafts
Several people work on one draft together, in the Happy Path, the Modeler and the Process Map editor.

Process suggestions
Anyone in the company can submit improvements and initiate new processes.

Review and approval
Structured approval workflow with the right experts, documented in an audit-proof way.

Q&A
Questions are asked right on the process and stay visible there for everyone.



JOBS

Run processes for real

With Jobs, you run a process live and in real time. A job is a human workflow: everyone involved is assigned their tasks, nothing gets forgotten, and the execution is documented at the same time. That's how a documented process becomes one that is actually lived.

Sharing knowledge

- Share processes via link, even with people outside the process space
- Activity Stream logs every change traceably
- Tasks and notifications keep everyone involved up to date
- Personal home page with your own processes and tasks

04 Risk and quality management

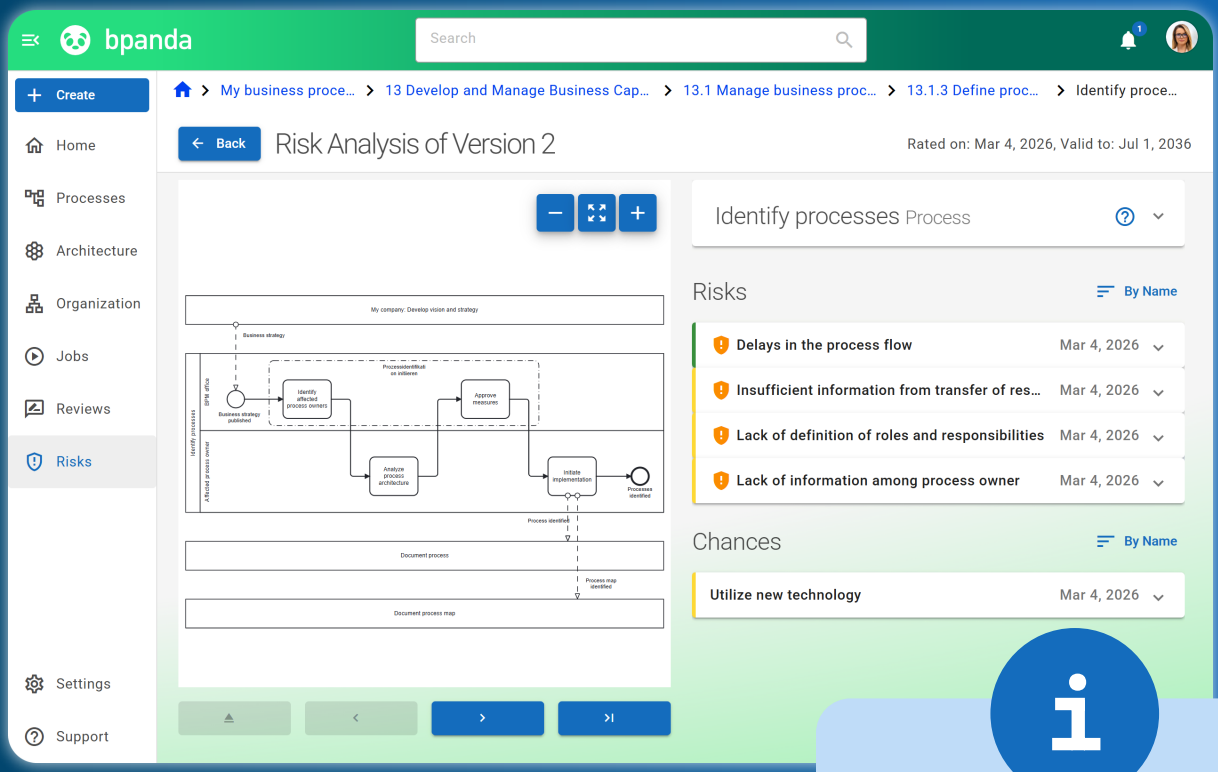
Process documentation becomes process-oriented quality management.

Many companies look for process management software because a certification is coming up. Bpanda provides exactly the evidence auditors ask for – without the need for a second system.

Process risks and opportunities

You record opportunities and risks exactly where they arise: on individual activities, lanes or the entire process. When capturing them, you assess impact, probability and the extent of damage or success. You assign controls directly to the risks.

- Opportunity and risk analyses with assessment
- Controls for risks, documented traceably
- Risk management dashboard with matrix and reports



Audit-proof documentation

- Versioning of every process revision, fully traceable
- Validity periods and reminders for regular reviews
- Approval history showing who, when and why
- Reports and dashboards on the status of your process landscape

In the audit

You can prove that processes are documented, approved, up to date and available across the company, and that risks have been assessed and backed by controls. That's exactly what ISO 9001 requires.

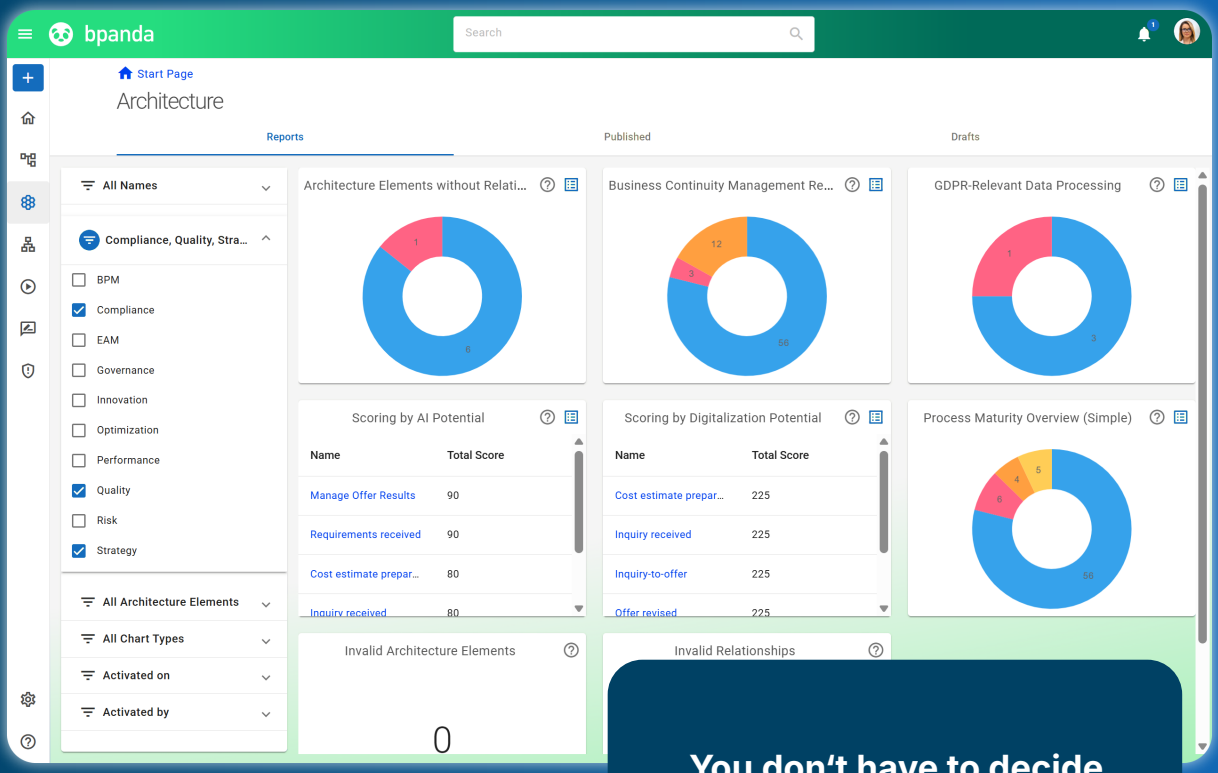
05 Enterprise architecture & strategy

The level where most BPM tools stop.

Many companies start with processes and later realize that the real questions lie elsewhere: Which applications does each process depend on? What happens if we replace a system? Which goals are supported by which workflows? Bpanda answers these questions too. You link your processes to applications, systems and goals in ArchiMate® and analyze both together.

What you can map

- All ArchiMate® element types, from application components to business processes
- A generic architecture element for anything that doesn't fit elsewhere
- Relationships between architecture elements and processes, lanes or activities
- Strategy elements for goals and capabilities



Reports

- Architecture dashboard showing the state of your application landscape
- Reports on dependencies, risks and digitalization potential
- ArchiMate® import and export as XML

You don't have to decide right away

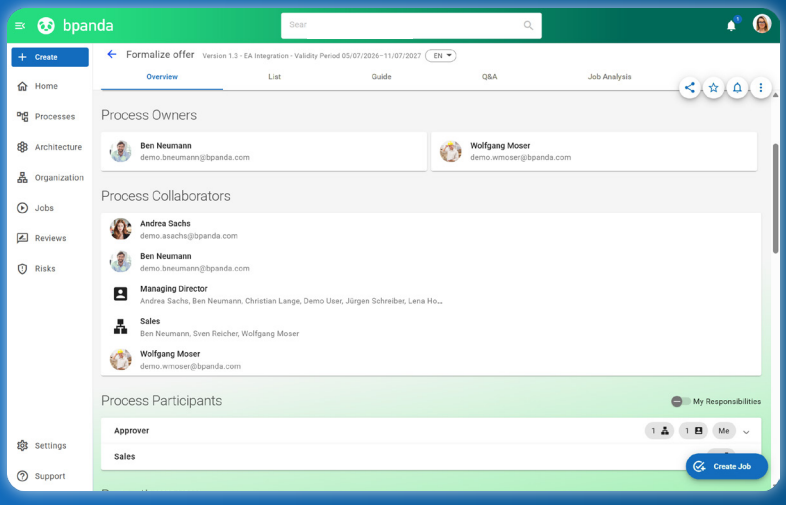
Start with process management and add enterprise architecture management when you need it. Both are in the same tool, so there's nothing to migrate and no second system to introduce.

06 Roles and permissions

Everyone sees what they need – and can do what their job requires.

In Bpanda, each person is assigned a role that defines what they can do in the process space. That way, business units, process owners and administrators work in the same system without getting in each other's way.

Role	What it does
Process user	Reads processes, uses the Guide, asks questions, submits process suggestions and takes part in Jobs.
Process designer	Creates and edits processes and architecture elements, creates drafts and submits them for approval.
BPM manager	Is responsible for the process landscape: approvals, modeling guidelines, validity periods, bulk actions and reports.
Process owners	Are responsible for the content of their processes, assign roles, manage attachments, conduct reviews and assess risks and opportunities.
Process contributors	Support process owners with their expertise, see all process versions and manage attachments.
Process participants	Are permanently assigned to processes, see them under "Relevant processes" and are notified automatically of changes.
Review owners	Plan and manage reviews, assign roles, collect feedback and organize the approval workflow.
Review participants	Examine assigned process versions in reviews and give feedback, even without any other role in the process.
Architecture element owners	Edit, publish and link their assigned architecture element and add further owners.
Risk managers	Manage opportunity and risk management, use the risk dashboard and release risk analyses to all users.
Account administration	Manages users, licenses, process spaces and account settings.



Responsibilities on the process

Regardless of the system role, Bpanda records who is responsible for the content. You assign owners, contributors and participants to each process and link them to the organizational structure. That way, it's always clear who to contact with a question.

07 Plans and licensing

Three plans, one process space.

Plan	Who it's for	Key features
Starter	For anyone who wants do document their processes properly and make thm available across the company.	Process Map, three ways to capture processes, review and approval, audit-proof versioning
Professional	For companies that want to actively live their processes, keep an eye on risks and analyze their process landscape.	Everything in Starter, plus Jobs for human workflows, risk analyses and controls, reports and dashboards, multilingual content, AI translation
Enterprise	For anyone who wants to see and manage processes, applications and enterprise architecture as a whole.	Everything in Professional, plus ArchiMate® architecture elements, architecture dashboard, strategy reports

Licensing model

- Named user: everyone who wants to view or use content needs their own license. Floating licenses are not available.
- Minimum purchase: 10 licenses
- Term: 12 months, billed annually, 3 months' notice
- User tiers of 10, 25, 50, 75 and 100 users. For more than 100 users, we'll put together an individual quote.

Included in every plan

Product and operations
All features of your plan, regular releases, fully web-based access, support, hosting in Germany.

Guidance
Personal Customer Success Manager, technical support, BPM user group, wiki and online help.

For a complete overview of plans, features and prices, visit bpanda.com/en/prices

08 Security and operations

Bpanda is made in Germany, from code to hosting.

MID certifications
ISO 9001 for quality management, TISAX for information security, ISMS based on BSI IT-Grundschutz. Member of the German Alliance for Cyber Security.

Encryption
Transmission with TLS 1.3, encrypted storage. Strict tenant separation: no access between customers is possible.

Data center
IONOS Cloud, German locations only. Certified to BSI C5 Type 1, ISAE 3000, ISO 27001 and ISO 50001.

Data protection
Fully GDPR compliant, processing exclusively in the EU. Data processing agreement available, regular audits by an external data protection officer.

ISO 9001
Quality management

TISAX
Information security

ISMS based on BSI IT-Grundschutz
Internal management system

Alliance for Cyber Security
Active member

Operations
- 99.5% availability, visible on the Bpanda status page
- Regular penetration tests, summary available on request
- Process space setup within three business days at most
- Accessible use in line with BITV 2.0 and EN 301 549

Trust Center

Certificates, audit reports, the subcontractor list, terms and conditions and the privacy policy are kept up to date in one place in the Trust Center on bpanda.com. We're also happy to complete your IT department's security questionnaire.

09 Integration and API

Processes never stand alone.

Bpanda connects to the systems your company already uses, so information is available wherever it's needed.

Interface	What it does
Bpanda API	REST API: read processes, organizational structure, users and groups, create architecture elements and link them to processes. Licensed separately.
AD and SSO	Central user management and single sign-on, provisioning via Microsoft Entra ID.
BPMN interface	Import and export of processes in BPMN format, for example when switching from another tool.
ArchiMate® XML	Import and export of architecture models.
Innovator Connector	ransfer of existing models from MID Innovator.
SharePoint and Confluence	Link content and embed processes in your intranet.
Microsoft Stream	Attach videos directly to processes.
MCP*	Process knowledge for AI agents



Typical API use cases

- Create applications from the CMDB as architecture elements and link them to processes
- Assign process KPIs from process mining to the model
- Embed process diagrams in your intranet
- Identify owners automatically

*coming soon

10 Onboarding, services and contact

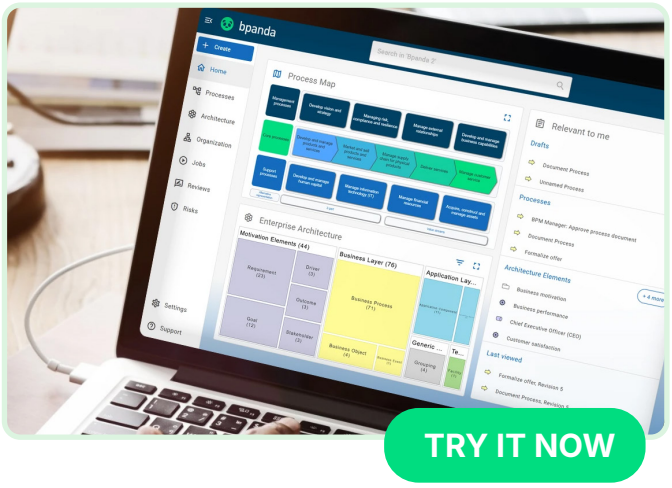
You don’t have to implement Bpanda alone.

Your path to Bpanda
From your first inquiry and trial account to rollout, transparent and step by step.

Trainings
Courses, workshops and coaching from our BPM coaches, based on your own processes.

Consulting
Process and architecture consulting from over 40 years of project work.

Free Trial
Try Bpanda free for 30 days: the full version for up to five people, with demo data already set up. The trial account ends automatically, so there’s no need to cancel. You can export your trial data and transfer it to your production environment later.



HIGHLY RATED

More than 100,000 users worldwide work with Bpanda. Order the right Bpanda plan for you with just a few clicks and get started today!

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